



Parkside Post

NOT JUST THE VETS.....

Open days which we have each year allow us to show you behind the scenes to see our clinical facilities, but they also show how the Vets rely on the nurses and receptionists for help and organisation, how the Nurses rely on the Vets for clinical input and direction, how receptionists rely on good Vets to attract those pet owners who they are trained to help – and we need good management to smoothly connect all these areas together. In other words, we are all part of a working team, dependant on one another.



assessors and trainers in our team. We feel it is worth the effort to give you and your pets this extra level of skill and service. Receptionists undertake customer care courses. Vets undertake 4 to 5 days of extra training every year (in addition to in-house training) – all at great expense, but justified in giving you a dedicated highly-trained team of pet-health professionals, striving

We have a good team at Parkside, trained to a high level and always striving to be better. We have good X-ray machines, but we also have good clinicians to interpret the pictures. We have endoscopes, ecg machines and ultrasound machines – and we have trained members who can make the information gained from these devices useful and diagnostic – from horses to dogs cats and rabbits. Our nurses can take bloods, set up drips and run a blood analysis as well as handing out much care and attention to inpatients. We are a Veterinary Nurse training centre. This takes a great deal of input from trained

to do their best for you and your pets, good times and bad, day and night, usually happy, but sometimes sad.

The last member of our team is you! Without you we have nothing to do, so we want to do our best for you and your pet and appreciate feedback. Your problems are taken on board and we desperately try to resolve these to everyone's satisfaction. Your many *thank you* letters and cards are greatly appreciated. The chocolates ruin diets and the flowers brighten up our days but the biggest thrill is the recovery from a big operation or illness, the lively puppies, delivered by caesarian or the smiling dog or cat, recovering after days of intensive nursing. *You and your pets* make it thrilling and all worth while. Thank you.

EQUINE PERFORMANCE DENTISTRY

Our equine out-patient facility at Kings Cross road allows us to provide your horse with advanced dentistry techniques, giving a well-balanced mouth, for a well-balanced horse – and this shows in the horse's performance. Many riding problems emanate in the mouth and these will affect a horse's performance and ride. Allow us to advise! Speak to one of the Equine team or read more on the Equine Area of our web site at www.parksidevets.com



EQUINE A.I.

We now have facilities for the artificial insemination of mares, with full storage facilities and pregnancy scanning. For full details, discuss with Alistair on our Dundee number.

SURGERY INFORMATION

All Consultations by Appointment

Dundee
5 Kings Cross Rd
Mon - Fri 8.30am - 7.30pm
Sat 9.00am - 12.30pm
tel. 01382 810777

Broughty Ferry
12 Lawrence St
Mon, Wed & Fri 8.30am - 5.00pm
Tues & Thurs 8.30am - 1.00pm
tel. 01382 477433

Barnhill
58 Dalhousie Rd
Mon - Fri 8.30am - 6.30pm
Sat 9.00am - 11.30pm
tel. 01382 739634